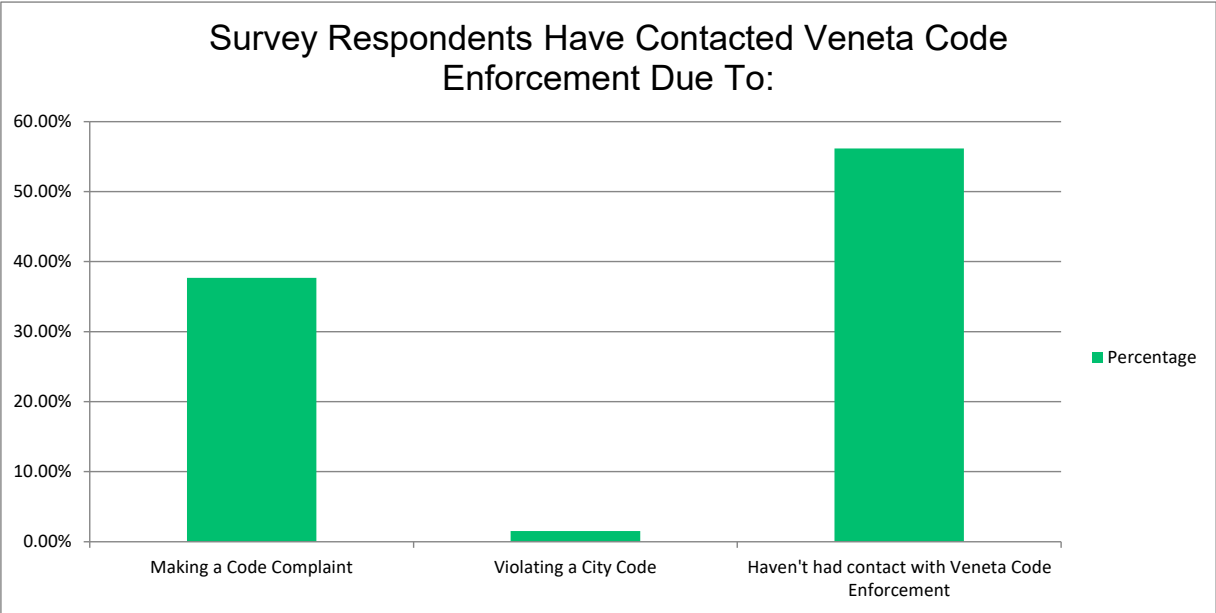


# Veneta Code Enforcement Survey

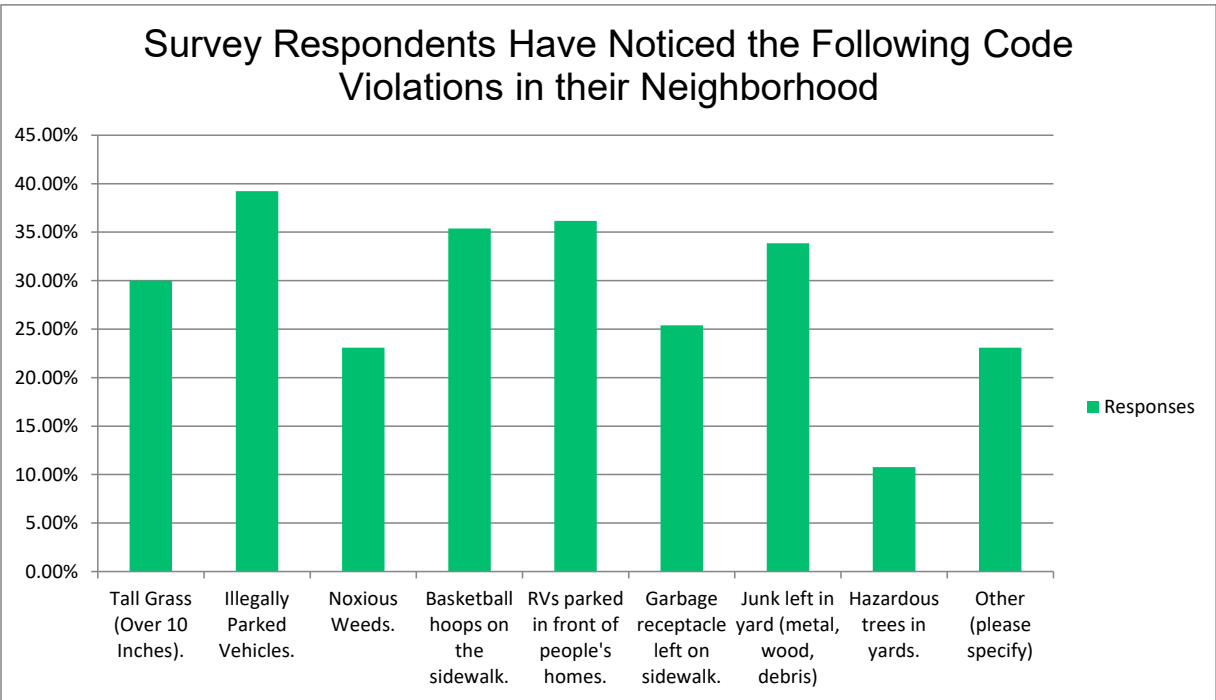
May 2023

Executive Summary: The City of Veneta released the Veneta Code Enforcement Survey in March 2023 at the conclusion of a two-month code enforcement education campaign in January and February 2023. In total , 130 people completed the survey. The survey respondents disproportionally consisted of persons that had filed a code complaint with the City. The respondents were slightly dissatisfied with Veneta Code Enforcement. However, despite being dissatisfied, they were not willing to support changes to a more proactive code enforcement system if it led to a higher public safety fee.

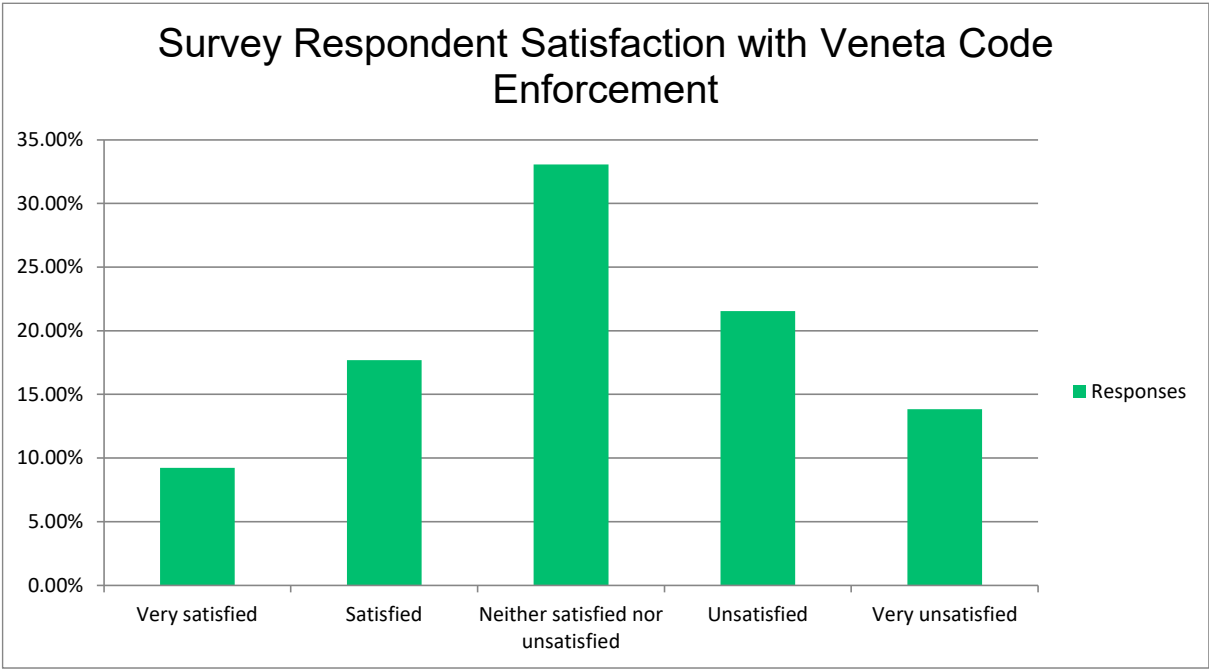
Q1: Survey respondents were asked to describe their experiences with Veneta Code Enforcement. Based on the responses, people that make complaints to code enforcement are overrepresented in this survey.



Q2: Survey respondents were asked to describe the code violations that they noticed in their neighborhoods. The most frequently noticed code violations were illegally parked vehicles, illegally parked RVs, sidewalk obstructions such as basketball hoops and trash cans, and garbage left in people’s yards.



Q3: Survey respondents were asked to describe their level of satisfaction with Veneta Code Enforcement. Overall, respondents tended to be slightly dissatisfied with Veneta Code Enforcement.



Q4: Survey respondent were asked to select their preference for how the City should encourage code compliance. They were asked if they preferred to maintain the current complaint-based system or change to more proactive systems that were increasingly expensive. Survey respondents were told that higher costs could result in a higher public safety fee. Almost 50% of respondents requested that the City maintain the complain-based system at no additional cost.

